1. Record Nr. UNINA9910780452003321 Autore Tylczak Lynn Titolo Attacking absenteeism [[electronic resource] /] / Lynn Tylczak Pubbl/distr/stampa Los Altos, Calif., : Crisp, c1990 **ISBN** 1-4175-2066-3 Descrizione fisica 1 online resource (viii, 70 pages): illustrations Collana Fifty-Minute series Soggetti Absentee landlordism Hours of labor Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. ""TITLE""; ""COPYRIGHT""; ""CONTENTS""; ""TO THE READER""; Nota di contenuto ""CONTENTS""; ""INTRODUCTION""; ""PART 1 THE PROBLEM WITH ABSENTEEISM"": ""ABSENTEE PROBLEM #1: CAMOUFLAGE"": ""HOLIDAY AND SICKNESS REASONS""; ""EDUCATION AND TRAINING""; ""EMPLOYEE RELATIONS""; ""SOCIAL, COMMUNITY, AND OTHER REASONS""; ""ABSENTEE PROBLEM #2: EMPLOYEE ATTITUDES"": ""ABSENTEE PROBLEM #3: SYSTEMS THAT ENCOURAGE, RATHER THAN DISCOURAGE, ABSENTEEISM""; ""ABSENTEE PROBLEM #4: COMPLEX CAUSES""; ""ABSENTEE PROBLEM #5: THE GOOD, THE BAD, AND THE CONFUSED""; ""ABSENTEE PROBLEM #6: TAKING THE ABSENTEE PROBLEM TOO SERIOUSLY."" ""SUMMARY"""PART 2 GET WITH THE PROGRAM!"": ""THE PERFECT ABSENTEEISM PROGRAM""; ""THE TEN COMMANDMENTS OF ABSENTEEISM""; ""PART 3 INTRODUCTION TO ORGANIZATION""; ""ORGANIZATIONAL PROBLEMS""; ""ORGANIZING THE ORGANIZATION""; ""SUMMARY""; ""WHO""; ""WHAT""; ""WHEN""; ""WHERE""; ""WHY""; ""HOW""; ""PART 4 JOIN THE MORALE MAJORITY""; ""JOIN THE MORALE MAJORITY""; ""THE EIGHT STEPS""; ""Step One: Emulate""; ""Step Two: Appreciate""; ""Step Three: Ingratiate""; ""Step Four: Stimulate""; ""Step Five: Integrate""; ""Step Six: Initiate""; ""Step Seven: Contemplate""; ""Step Eight: Delegate"" ""SUMMÄRY"""STEP ONE EMULATE""; ""STEP TWO APPRECIATE""; ""STEP

THREE INGRATIATE""; ""STEP FOUR STIMULATE""; ""STEP FIVE

INTEGRATE""; ""STEP SIX INITIATE""; ""STEP SEVEN CONTEMPLATE"";

""STEP EIGHT DELEGATE"": ""PART 5 NOT BY ACCIDENT"": ""INTRODUCTION"": ""THE OUNCE OF PREVENTION"": ""ACCIDENT CAUSES: THE DIRTY DOZEN""; ""THE SAFETY FOUR""; ""SAFETY FIRST: EMPLOYEE ATTITUDE""; ""SAFETY FIRST: TWO EXAMPLES""; ""Example #1""; ""Example #2""; ""SAFETY FIRST: EMPLOYEE PARTICIPATION""; ""SAFETY FIRST: THE LITTLE THINGS""; ""PROPER JOB PLACEMENT""; ""JOB SAFETY ANALYSIS"" ""THE INSPECTOR GENERAL""""Be a Space Cadet""; ""SUMMARY""; ""PART 6 THE CASE STUDIES"": ""K.I.S.S."": ""Case #1 The Feedback Factor""; ""The Facts""; ""The Problem""; ""The Solution""; ""The Results""; ""Case #2: Recognize the Regiment""; ""The Facts""; ""The Problem""; ""The Solution""; ""The Results""; ""The Solution (Explained)""; ""The Pay-for-Progress Program""; ""The Recognition Rationale""; ""Lavish Lotteries""; ""Unfaltering Feedback""; ""Case #3: Measure the Mayhem""; ""The Facts""; ""The Problem""; ""The Solution""; ""1. Gather The Facts.""; ""2. Divide And Conquer."" ""3. Take Action."""The Results""; ""The Sandvik Steps for Influencing Absenteeism""; ""Case #4: Looking Well""; ""The Facts""; ""The Problem""; ""The Solution""; ""The Results""; ""THE STRUX STRATEGY""; ""Case #5: To Everyone's Benefit""; ""The Facts""; ""The Problem""; ""The Solution""; ""The Results""; ""The General Motors/UAW Memorandum of Understanding""; ""Case #6 Fiscally Fit""; ""The Facts""; ""The Problem""; ""The Solution""; ""The Results""; ""General Electric's Plan for Health and Wealth""; ""The Fitness Program""; ""The Recreation Program""

""Case #7: Through No Fault of Their Own""