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Titolo	Communication, relationships and care [[electronic resource]] : a reader / / edited by Martin Robb [et al.]
Pubbl/distr/stampa	London, : Routledge, 2004
ISBN	1-134-35823-7 1-280-01961-1 0-203-49432-6
Descrizione fisica	1 online resource (x, 368 p.) : ill
Classificazione	05.20 44.10
Altri autori (Persone)	RobbMartin
Disciplina	361.3
Soggetti	Communication in social work Communication in medicine Communication in nursing Interpersonal relations Nurse and patient Society Social Change Sociology & Social History Social Sciences Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	At foot of title: The Open University.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Introduction 1. Communication, Relationships and Care: the Changing Context 2. Themes and Issues in Communication and Relationships 3. Developing Good Practice 4.Communication and Relationships in Care Organisations.
Sommario/riassunto	This reader provides a comprehensive collection of literature on communication, relationships and care. Its aim is to help people involved in care services as workers, carers or users to improve communication processes and develop more participatory relationships.

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