

1. Record Nr.	UNINA9910780184903321
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Titolo	Creating a total rewards strategy [[electronic resource]] : a toolkit for designing business-based plans // Todd M. Manas, Michael Dennis Graham
Pubbl/distr/stampa	New York, : American Management Association, c2003
ISBN	1-281-77023-X 9780814427006 9786611770235 0-8144-2700-6
Descrizione fisica	1 online resource (336 p.)
Altri autori (Persone)	GrahamMichael Dennis <1952->
Disciplina	658.3/142
Soggetti	Incentive awards Performance awards
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes bibliographical references (p. [295]-296) and index.
Nota di bibliografia	Includes bibliographical references (p. [295]-296) and index.
Nota di contenuto	Preliminaries; Contents; List of Figures; Preface; Acknowledgments; Chapter 1 Defining Total Rewards and a Rewards Strategy; Chapter 2 Planning the Total Rewards Development Process; Chapter 3 Developing an Understanding of the Organization; Chapter 4 Creating Linkage Translating the Dimensions of Business into a Total Rewards Strategy; Chapter 5 Leveraging People Creating the Total Rewards Architecture; Chapter 6 Turning Architecture into Program Design; Chapter 7 Delivering the Desired Key Messages; Chapter 8 Sustaining Plan Effectiveness; Chapter 9 Approaches to Help Condense the Process NotesBibliography; Index; About the Authors
Sommario/riassunto	A comprehensive book and CD-ROM package that shows how nonfinancial rewards can be quantified!