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| Livello bibliografico | Monografia |
| Note generali | Description based upon print version of record. |
| Nota di bibliografia | Includes bibliographical references (p. [257]-280) and indexes. |
| Nota di contenuto | Preliminaries; Contents; Preface; 1 Introduction; 2 Nature of Conflict; 3 Measurement of Conflict; 4 Organizational Learning and Effectiveness; 5 Conflict Management Design; 6 Intrapersonal Conflict; 7 Interpersonal Conflict; 8 Intragroup Conflict; 9 Intergroup Conflict; 10 Ethics and Morality; 11 Epilogue; Appendix A Cases; Appendix B Exercises; References; Author Index; Subject Index |
| Sommario/riassunto | Revised and updated for the third edition, this volume provides a systematic approach to the management of organizational conflict. It suggests that such conflict need not be minimized or avoided in all cases, but rather some conflicts are functional and others dysfunctional. |