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Performance measurement in non-profit organizations: a note on integration and focus within comprehensiveness The Value Sieve: accountable choices among incommensurable programmes; Summary and conclusions; Bibliography; Index

Sommario/riassunto

This unique volume provides new perspectives on assessing the performance of nonprofit organizations whilst meeting the information needs of decision-makers, both internal (such as resource-providers, regulators and clients), and external (including boards, managers, staff and volunteers). Whilst most discussions of accountability focus exclusively on financial accountability, this title offers a significant contribution to a relatively untouched area by combining the treatment of both evaluation and accountability from a managerial perspective. With increased interest in the co
