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| Altri autori (Persone) | Murray Victor V |
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| Nota di contenuto | Book Cover; Title; Contents; List of illustrations; Introduction; Accountability: the foundations of performance measurement, evaluation and reporting; Generating information to serve accountability relationships: evaluation methods and processes; Recent research on accountability relationships and evaluation: what really goes on?; The use of information in the accountability relationship: further evidence of human problems in the evaluation process; Taking the next step: developing general standards of performance reporting for non-profit organizations Grappling with the dilemmas of evaluation: a review of existing evaluation tools for non-profit organizations From concepts to practice: improving cost information for decision-making in non-profit organizations; Case studies in performance measurement: 1 Capital Mental Health Association; Case studies in performance measurement: 2 The Art Gallery of Greater Victoria; Making sense of multiple measures of performance: an assessment of the CCAF/FCVI approach to annual performance reporting |

Performance measurement in non-profit organizations: a note on integration and focus within comprehensiveness The Value Sieve: accountable choices among incommensurable programmes; Summary and conclusions; Bibliography; Index

Sommario/riassunto

This unique volume provides new perspectives on assessing the performance of nonprofit organizations whilst meeting the information needs of decision-makers, both internal (such as resource-providers, regulators and clients), and external (including boards, managers, staff and volunteers). Whilst most discussions of accountability focus exclusively on financial accountability, this title offers a significant contribution to a relatively untouched area by combining the treatment of both evaluation and accountability from a managerial perspective. With increased interest in the co
