

1. Record Nr.	UNINA9910779403503321
Autore	Tarla Nicolae
Titolo	Microsoft Dynamics CRM 2011 scripting cookbook [[electronic resource] ] : over 50 recipes to extend system customization in Dynamics CRM 2011 through client-side scripting / / Nicolae Tarla
Pubbl/distr/stampa	Birmingham, UK, : Packt, c2013
ISBN	1-299-44098-3 1-84968-883-4
Edizione	[1st edition]
Descrizione fisica	1 online resource (268 p.)
Disciplina	658.8/12028553
Soggetti	Customer relations - Data processing - Computer programs
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	Cover; Copyright; Credits; About the Author; About the Reviewers; www.PacktPub.com; Table of Contents; Preface; Chapter 1: Overview of Dynamics CRM 2011 Customization; Introduction; Opening a free 30-day trial of Dynamics CRM 2011 Online; Using solutions to package our work; Creating and managing entities; Creating and managing fields; Creating and managing forms; Creating and managing scripts; Creating and managing other resources; Creating and managing workflows; Creating and managing dialogs; Starting a workflow from a dialog; Working with security roles and permissions Chapter 2: Scripting Form FieldsIntroduction; Working with text fields; Working with number fields; Working with currency; Working with date and time; Working with option sets; Working with lookups; Chapter 3: Field Validation; Introduction; Custom e-mail field validation; Custom web address field validation; Validating the ticker symbol field; Formatting phone numbers; Formatting postal codes; Replacing the Country and Province fields with lookups; Chapter 4: Rules and Events; Introduction; Form load event usage; Form save event usage; Field change event usage; Working with tabs and sections Combining eventsEnforcing business rules; Chapter 5: Error Handling; Introduction; Handling unexpected user input; Handling unexpected processing; Blocking events; Handling UI events; Advanced error handling; Adding a new account and contact with validation; Chapter 6:

Debugging; Introduction; Debug messages; Using IE for tracing and debugging; Debugging using Visual Studio; Error logging; Using Fiddler with CRM; Chapter 7: Extended UI Manipulation; Introduction; Showing or hiding form elements; Formatting fields; Creating a rating gauge field; Flagging a section for the user  
Adding a contact pictureAdding an account logo; Marking accounts for review; Dynamic form elements; Chapter 8: Working with Ribbon Elements; Introduction; Adding a new ribbon button; Removing ribbon artefacts; Starting a dialog/workflow from a ribbon button; Pre-populating form elements with a button click; Creating other ribbon artefacts; Security trimmed ribbon elements; Using the ribbon for displaying information; Chapter 9: Extending CRM Using Community JavaScript Libraries; Introduction; Using jQuery with Dynamics CRM for page element selection; Using jQuery and CSS  
Animating form elements with jQueryUsing jQuery UI for user interaction; Using jQuery UI for customizations; Integrating jQuery UI widgets; Using LiveValidation for input validation as you type; Using Datejs for date manipulation; Chapter 10: Light Social Media Integration; Introduction; Integrating with Facebook; Integrating accounts with LinkedIn; Integrating contacts with LinkedIn; Adding Twitter feeds; Working with Del.icio.us data; Index

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## Sommario/riassunto

Microsoft Dynamics CRM 2011 Scripting Cookbook is full of immediately useable recipes showing you how far you can take customization in Dynamics. While the book is structured so that each recipe can be tackled separately, for novice users it is recommended to follow through all the recipes in the order in which they are presented. This book is for those new to Dynamics CRM and for business analysts interested in gaining additional product specific knowledge. Stepping through the first chapters will introduce you to the customization process and give you enough knowledge to start looking into mo

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