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| ISBN                    | 1-5443-4993-9<br>1-322-41837-3<br>0-7619-2936-3<br>1-4522-6299-3   |
| Edizione                | [4th ed.]  |
| Descrizione fisica      | 1 online resource (xvi, 425 p.)  |
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| Soggetti                | Intercultural communication<br>Interpersonal communication   |
| Lingua di pubblicazione | Inglese  |
| Formato                 | Materiale a stampa   |
| Livello bibliografico   | Monografia   |
| Note generali           | Description based upon print version of record.  |
| Nota di bibliografia    | Includes bibliographical references (p. 375-414) and index.  |
| Nota di contenuto       | COVER; CONTENTS; PREFACE; 1 - Communicating With Strangers; 2 - Understanding Cultural Differences; 3 - Understanding Group Differences; 4 - Having Expectations for Strangers; 5 - Attributing Meaning to Strangers' Behavior; 6 - Exchanging Messages With Strangers; 7 - Being Perceived as Competent Communicators; 8 - Managing Conflict With Strangers; 9 - Developing Relationships With Strangers; 10 - Building Community With Strangers; REFERENCES; INDEX; ABOUT THE AUTHOR |
| Sommario/riassunto      | This fourth edition builds on the strengths of the previous editions and provides state-of-the-art knowledge about intergroup communication. It brings a strong skills-oriented approach to improving communication effectiveness between people from different groups (cultures, ethnic groups, social classes).  |