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Descrizione fisica	1 online resource (xiv, 158 p.) : ill
Collana	Advanced topics in organizational behavior
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Nota di bibliografia	Includes bibliographical references (p. 145-146) and index.
Nota di contenuto	Cover; Contents; Acknowledgments; Preface; Chapter 1 - Show Me the Profile: A Day in the Life of a Violence Consultant; Chapter 2 - The Crisis of Work; Chapter 3 - Who is the Violent Employee?; Chapter 4 - A Post Office Tragedy; Chapter 5 - A Modern Witch Hunt; Chapter 6 - When Systems Fail: The Case of the Frightened Manager; Chapter 7 - ""Doesn't He Fit the Profile?"" The Case of Roger; Chapter 8 - He's on His Way, and He's Got a Gun! Domestic Violence Comes to the Workplace; Chapter 9 - The Legal Conundrum: What is the Employer's Duty? Chapter 10 - Workplace Violence and Labor Relations: From Battleground to Collaboration Chapter 11 - Assessing the Risk of Violence: Know Your Questions! Chapter 12 - Seven Steps to Workplace Violence Prevention; Afterword; Appendix A - A Sample Policy; Appendix B - Resources for Further Study; References; Index; About the Author
Sommario/riassunto	Including recent real-life case studies, this text offers practical guidance and recommendations for assessing the risks of workplace violence and preventing it.