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| Autore                  | Collier T. O., Jr.  |
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| Pubbl/distr/stampa      | Alexandria, Va., : Society for Human Resource Management, c2003   |
| ISBN                    | 1-58644-293-7   |
| Edizione                | [2nd ed.]   |
| Descrizione fisica      | 1 online resource (29 p.)   |
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| Nota di contenuto       | Cover; Copyright; Table of Contents; Acknowledgments; Introduction; Sample Company Policy on Employee Relations; What If I Notice Organizing Activity?; Do Employees Have the Right to Unionize?; Union Authorization Cards; The Organizing Campaign-Process; The Organizing Campaign-Election; Union Organizing Techniques; The Role of a Supervisor; Traits of a Good Supervisor; Solicitation and Distribution of Union Materials; Why Do Employees Join Unions?; Early Indicators of Union Activity; The Impact of a Union; Avoiding Unfair Labor Practices-Do's; Avoiding Unfair Labor Practices-Don'ts TIPS for SupervisorsAn Overview of Labor Law; Answering Questions from Employees |
| Sommario/riassunto      | In practical language, this book outlines the appropriate behaviors a supervisor should display during an labor organizing campaign. To protect the rights of the company, the employees, and the union, supervisors must know what they can say to employees and what they should never say, and what they can do and what they should never do.   |