Record Nr. UNINA9910778025303321 The state of access [[electronic resource]]: success and failure of **Titolo** democracies to create equal opportunities // Jorrit de Jong, Gowher Rizvi, editors [Cambridge, MA], : Ash Institute for Democratic Governance and Pubbl/distr/stampa Innovation, John F. Kennedy School of Government, Harvard University Washington, D.C., : Brookings Institution Press, c2008 **ISBN** 1-282-13123-0 9786612131233 0-8157-0176-4 1 online resource (311 p.) Descrizione fisica Collana Innovative governance in the 21st century Altri autori (Persone) JongJorrit de RizviGowher 320.01/1 Disciplina Soggetti Equality Democracy **Economic history** Social justice Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Access and the state -- The castle and the village: the many faces of limited access / Jorrit de Jong and Gowher Rizvi -- Access to political decisionmaking -- Toward participatory inclusion: a gender analysis of community forestry in South Asia / Bina Agarwal -- Access to government in Eastern Europe: environmental policymaking in Hungary / Susan Rose-Ackerman -- Access to the economy -- Economic entitlements: facilitating immigrant entrepreneurship / Jorrit de Jong and Peter Kasbergen -- Appropriate fit: service delivery beyond bureaucracy / Guy Stuart -- Access to public services -- Revenues and access to public benefits / Michael Lipsky -- Bureaucratic bias and access to public services: the fight against non-take-up / Arre Zuurmond -- Providing services to the marginalized: anatomy of an access paradox / Albert Jan Kruiter and Jorrit de Jong -- Access to

accountable government -- Calling 311: citizen relationship

management in Miami-Dade County / Alexander Schellong -Demanding to be served: holding governments to account for improved access / Anwar Shah -- Access to justice -- Access to justice in the United States: narrowing the gap between principle and practice / Deborah L. Rhode -- Legal empowerment of the poor: innovating access to justice / Maaike de Langen and Maurits Barendrecht -- The access agenda -- The dynamics of access: understanding "the mismatch" / Jorrit de Jong and Gowher Rizvi.

Sommario/riassunto

"A comparative, cross-disciplinary exploration of the ways in which democratic institutions fail or succeed to create the equal opportunities that they have promised to deliver to the people they serve"--Provided by publisher.