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Sommario/riassunto

"For the last two decades, IS researchers have conducted empirical studies leading to better understanding of the impact of Systems Analysis and Design methods in business, managerial, and cultural contexts. SA & D research has established a balanced focus not only on technical issues, but also on organizational and social issues in the information society. This volume presents the very latest, state-of-the-art research by well-known figures in the field. The chapters are grouped into three categories: techniques, methodologies, and approaches."--Provided by publisher.
