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Altri autori (Persone)	BussTerry F ShiplettMyra Howze <1944-> SistareHannah S
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Nota di contenuto	Human capital : federal workforce challenges in the twenty-first century / J. Christopher Mihm -- Challenges and effective practices in managing the multisector workforce / Alethea Long-Green -- Multisector workforce lessons learned : the National Aeronautics and Space Administration / Laurie J. May -- Getting the best from "most efficient organizations" / Bruce D. McDowell -- Building surge capacity in the disaster workforce : improving SBA's response to mega-disasters in the future / Terry F. Buss and Joseph Thompson -- The U.S. Government Accountability Office : a case study in human capital reform / David M. Walker -- Strategic human capital management in federal government : principles, strategies, and the case of NASA /

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Sommario/riassunto

This volume brings together expert insights on the dramatic new direction on human resource management in the public sector. While it focuses on federal government policies and practices, the principles, conclusions, and recommendations translate readily to state and local government, and the private sector.

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