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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	to Management -- Managing in an International Environment -- Superior Performance Through Value-based Management -- Ways to Corporate Growth -- Diversification and the Achievement of Scope Economies -- Innovation and Technology Management -- Entrepreneurial Orientation -- New Paradigms in Organizational Design -- Fundamentals in Utility Management -- An Industry Overview #x2013; Strategic Groups and Critical Success Factors -- The Utility Industry in 2020 -- The Changing Structure of the Electric Utility Industry in Europe: Liberalisation, New Demands and Remaining Barriers -- The Changing Structure of the Utility Industry from the Perspective of Regulation Authorities -- The Changing Structure of the Utility Industry from Its own Perspective -- Mergers #x0026; Acquisitions from a Strategic Perspective -- What Next for European Power Utilities? -- Unbundling #x2013; Strategic and Organisational Challenges for Power and Supply Companies -- Convergence of Gas and Electricity Markets: Economic and Technological Drivers -- Power Generation -- Investing in Power Generation -- Perspectives on Capacity Investment in Germany and Europe #x2013; The Future of

Power-Mix Optimization -- Renewable Resources for Electric Power: Prospects and Challenges -- Emission Allowances #x2013; a New Production Factor in the Power Sector -- Energy Trading and Wholesale -- Energy Trading, Emission Certificates and Risk Management -- The Future of Liquefied Natural Gas Trade -- Cross-border Trading -- The Future of Gas Supply in Europe -- Strategic Use of Gas Storage Facilities -- Transmission and Distribution -- Regulation of Network Charges -- Transmission Management and Pricing -- The New Entry-exit Model in the EU and Its Consequences for Gas Supply Companies -- Implementation of the EU Unbundling Guidelines in Germany -- a Legal Perspective -- The Energy Arteries of a Continent #x2013; Natural Gas Networks Secure Europe#x0027;s Energy Supply -- Dispatching in Unbundled Electricity Markets -- Retail -- The Retail Electricity Service Business in a Competitive Environment -- Customer Segmentation in the Utility Industry -- Current Trends in Serving Industrial Customers -- The Energy Retail Market from a Customer Perspective -- Regional Peculiarities in the Utility Markets -- Options for and Regional Peculiarities of Investment Funding in Energy Markets -- A Comparison of Market Structure and Regulation Between US and European Utility Markets -- Investment Opportunities in South America -- Final Stages in the Reform of RAO UES of Russia #x2013; Future Developments in the Russian Energy Market -- Special Issues in Utility Management -- Creating Competitive Advantages Through Co-operations Between Municipal Utility Companies -- Growth Options for Regional Utilities -- Climate Protection Requirements #x2013; the Economic Impact of Climate Change -- European Energy Policy on the Basis of the New Provisions in the Treaty of Lisbon -- The Role of Energy Efficiency in Electric Power Systems: Lessons from Experiments in the US -- Private Water and Economic Regulation in the United States.

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## Sommario/riassunto

As the deregulation of European utility markets has progressed, the dynamics of and the competitive pressure in the utility industries have steadily intensified over recent years. These changes in the regulatory framework have caused a shift in the direction of an integrated market environment, resulting in new challenges for the management of power and gas companies and a substantial need for strategic reorientation. The Handbook Utility Management is concerned with these changes and challenges in the utility industries and emerging managerial issues of high practical relevance. Inclusion of the latest insights into the economic, technological, and legal drivers of the diverse value chain activities makes the Handbook a valuable asset for both professionals and researchers.

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