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Nota di contenuto	Cover; Contents; List of Figures; List of Tables; 1 Commercializing HR; 2 Establishing your HR Service Vision; 3 Specifying the Service: What Will HR Deliver?; 4 The Building Blocks - The Service Delivery Model; 5 Adapting the Model; 6 New HR - New Line Management?; 7 Sizing the Operation and Building the Business Case; 8 Managing the Service
Sommario/riassunto	The very same businesses that have been spending recent years cost cutting, restructuring and streamlining, are putting the pressure on the HR 'overhead' to prove that it is not just a cost centre, but a function that provides added value through alignment to business needs and aspirations. Jane Saunders and Ian Hunter explain five fundamental issues in the service design phase that will align the HR strategy and delivery strategy to the business strategy. These issues are critical to ensuring a fit for purpose HR function that can measure and demonstrate the value it adds.The Gower HR Transfo

