1. Record Nr. UNINA9910777377703321 Autore Corrado Frank M. <1942-> **Titolo** Communicating with employees [[electronic resource]]: improving organizational communication / / Frank M. Corrado Pubbl/distr/stampa Menlo Park, CA, : Crisp, c1994 **ISBN** 1-4175-2419-7 Descrizione fisica 1 online resource (102 p.) Collana A fifty-minute series book Disciplina 658.4/5 Soggetti Meetings Communication in management Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. ""TITLE"": ""COPYRIGHT"": ""PREFACE"": ""ABOUT THE AUTHOR"": Nota di contenuto ""CONTENTS""; ""INTRODUCTION""; ""SECTION I Conduct a Communication Audit""; ""CHANGING COMMUNICATION NEEDS""; ""MANAGERS: WHERE COMMUNICATION GRIDLOCKS"": ""My Organizationa€?s Grapevine""; ""THE CHANGING WORK FORCE""; ""THE NEW WORKPLACE AND COMMUNICATION""; ""GOOD ORGANIZATIONAL COMMUNICATION: A BIG PAYOFF""; ""THE NEW PROFESSIONAL COMMUNICATOR""; ""ANALYZING YOUR SITUATION""; ""Exercise: Conduct an Evaluation""; ""SECTION II Planning Successful Organizational Communication""; ""DEVELOP YOUR COMMUNICATION PROGRAM"" ""The Seven-Step Employee Communication Program""" COMMUNICATION BENCHMARKING""; ""Exercise: Benchmarking""; ""INVOLVING EMPLOYEES""; ""Starting Todaya€?""; ""HUMAN RESOURCE COMMUNICATION""; ""Communication Check-Up""; ""Exercise: Human Resource Communications""; ""SPECIAL HUMAN RESOURCE COMMUNICATION ISSUES""; ""Exercise: Communicating About Pay""; ""KEY ELEMENTS OF A BENEFITS COMMUNICATION PLAN""; ""Eight-Step Method for Improvement"": ""STEP 1 Conduct Research"": ""STEP 2 Develop a Strategy""; ""STEP 3 Hand out Materials""; ""STEP 4 Schedule Presentations""

""STEP 5 Prepare Visually Based Communciations""""STEP 6 Prepare Coordinated Print Pieces""; ""STEP 7 Use Interactive Components"";

""STEP 8 Evaluate the Results""; ""Benefit communication tools to choose from include the following:""; ""Special communication activities can include:""; ""ENCOURAGING FEEDBACK""; ""Exercise""; ""Negative Feedback""; ""EVALUATING COMMUNICATION PROGRAMS""; ""WHICH IS BETTER: QUANTITATIVE OR QUALITATIVE RESEARCH?""; ""COMMUNICATION RESEARCH AND CHANGE""; ""SECTION III Your New Communication Toolkit""; ""THE IMPACT OF NEW TECHNOLOGY""; ""Meetings""; ""Print Media"" ""Feedback Channels""""Electronic Systems""; ""Targeted Communications""; ""GETTING THE WORD OUT""; ""Preparing Supervisors to Communicate""; ""A ONE-TO-ONE FUTURE FOR EMPLOYEE COMMUNICATION?""; ""APPENDIX Employee Communication Survey""; ""EMPLOYEE COMMUNICATION SURVEY""; ""Communication Policy""; ""Program""; ""Delegated Authority""; ""Keeping Supervisors Informed""; ""Human Relations Communications""; ""Focus on Employee Interests""; ""Information About the Business""; ""Information About Employer-Employee Relations""; ""General Business Conditions""; ""REVIEW""; ""NOTES""