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INVENTORY SURVEY"; "INTERVIEW FOLLOW-UP QUESTIONS"; "STEP 3:
FORM A DIVERSITY TASK FORCE"; "FORMING THE TASK FORCE";
"Task Force Responsibilities"; "THE FIRST MEETING"; "Stay on
Track"; "Early Task Force Meetings: Issues To Address"; "THE ROLE
OF HUMAN RESOURCES"; "CATALYST"; "RESEARCHER";
"ADVOCATE"
"PROBLEM SOLVER"; "FACILITATOR"; "INFLUENCER"; "SUPPORTER";
"STRATEGIC THINKER"; "STEP 4: DESIGN A DIVERSITY TRAINING
PROGRAM"; "TRAINING DESIGN BASICS"; "IDENTIFY NEEDS"; "DESIGN
THE COURSE"; "OTHER COURSE DESIGN CONSIDERATIONS"; "FIND
YOUR FOCUS"; "Cognition"; "Behavior"; "Emotion";
"Organization"; "DO NOT GET LOST"; "DIVERSITY TRAINING IS
UNIQUE"; "REVIEW"; "COFACILITATION ENHANCES THE TRAINING";
"Opposites Attract"; "The Dynamic Duo Conquers Challenges";
"THINGS TRAINER TEAMS HAVE TO WATCH FOR"; "STEP 5: TRAIN
PEOPLE TO TRAIN"; "BENEFITS"
"COSTS"; "SELECTION CRITERIA"; "THE TRAINING OF TRAINERS";
"GET TO KNOW YOURSELF"; "LEARN ABOUT DIVERSITY"; "LAY OUT
YOUR PLANS"; "PRACTICE MAKES PERFECT"; "DO NOT."; "THE
ULTIMATE DIVERSITY TRAINER"; "SUMMARY"; "DIVERSITY REVIEW
CHECKLIST"; "Key Learnings"; "BIBLIOGRAPHY"; "Other Media";
"YOUR FEEDBACK IS IMPORTANT"
