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Sommario/riassunto

WE ARE ADRIFT IN A SEA OF INFORMATION. We need information to make good decisions, to get things done, to learn, and to gain better mastery of the world around us. But we do not always have good control of our information - not even in the ""home waters"" of an office or on the hard drive of a computer. Instead, information may be controlling us - keeping us from doing the things we need to do, getting us to waste money and precious time. The growth of available information, plus the technologies for its creation, storage, retrieval, distribution and use, is astonishing and sometimes bewilderi