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Nota di contenuto	Introduction by Editors -- Part 1 – Knowledge Management: A Complexity perspective -- Chapter 1 Approaching the complexity of knowledge management -- Chapter 2 The pervasive identity of knowledge management: consolidation or dilution? -- Chapter 3 Key milestones in the evolution of knowledge management: what is next? -- Chapter 4 Futurizing intellectual capital theory to uncover unexplored horizons -- Chapter 5 Knowledge management essentials: reflections on the core of the discipline and future outlook -- Part 2 – Knowledge Management: A human perspective -- Chapter 6 Future paths of knowledge management: how do spirituality, calling, and knowledge management fit together? -- Chapter 7 The human side of knowledge management -- Chapter 8 Unlearning as a future challenge

for knowledge management -- Chapter 9 Emotions and their relation with knowledge risks in organizations -- Chapter 10 Knowledge management and innovation in the COVID-19 context: flowing from the organization toward the network level -- Part 3 – Knowledge Management: A Technology perspective -- Chapter 11 Knowledge management, digital transformation and the resilience of the firm -- Chapter 12 Broadening the knowledge management horizon: a case of distant reading -- Chapter 13 Visualizing knowledge for decision making: a framework for selecting visual templates -- Chapter 14 Learning from the future: knowledge management systems in 21st century -- Chapter 15 Knowledge management in the metaverse.

Sommario/riassunto

This edited volume explores the challenges and opportunities of knowledge management (KM) in the post-pandemic world. Intangibles have become dominant resources, and their effective management is key to navigating the complexity of the new business environment. The book is divided into three parts, each focusing on a different aspect of KM: complexity, human factors, and technology. Through 15 chapters by 28 contributors from 18 countries, this collection offers a diverse range of perspectives on the evolution of KM over the past decade and its potential for the future. The contributors analyze topics such as digital transformation, distant reading, knowledge visualization, and advanced KM systems. This volume will be of interest to researchers and practitioners in the field of KM, as well as to anyone interested in the challenges and opportunities facing organizations in the post-pandemic world. This edited volume celebrates the 10th anniversary of the International Association for Knowledge Management, offering an overview of the field's achievements and prospects for innovation and sustainability. .
