Record Nr. UNINA9910741184003321 Design Science in Tourism: Foundations of Destination Management / **Titolo** / edited by Daniel R. Fesenmaier, Zheng Xiang Pubbl/distr/stampa Cham:,: Springer International Publishing:,: Imprint: Springer,, 2017 Edizione [1st ed. 2017.] Descrizione fisica 1 online resource (XIV, 272 p. 40 illus., 21 illus. in color.) Tourism on the Verge, , 2366-2611 Collana Disciplina 338.4791 Soggetti Tourism Management Marketing E-business Electronic commerce E-commerce Management information systems **Tourism Management** e-Business/e-Commerce **Business Information Systems** Lingua di pubblicazione Inglese **Formato** Materiale a stampa Monografia Livello bibliografico Nota di bibliografia Includes bibliographical references at the end of each chapters. Nota di contenuto Part I: The Foundations of Tourism Design -- Part II: The Tools of Tourism Design -- Part III: Managing the Dynamics of the Tourism System. . Sommario/riassunto This book explores the impact of design science and design thinking on tourism planning, gathering contributions from leading authorities in the field of tourism research and providing a comprehensive and interconnected panorama of cutting-edge results that influence the current and future design of tourist destinations. The book builds on recent findings in psychology, geography and urban and regional planning, as well as from economics, marketing and communications, and explores the opportunities arising from recent advances in the Internet and related technologies like memory, storage, RFID, GIS, mobile and social media in the context of collecting and analyzing

traveler-related data. It presents a broad range of insights and cases on how modern design approaches can be used to develop new and better touristic experiences, and how they enable the tourism industry to track and communicate with visitors in a more meaningful way and more effectively manage visitor experiences.