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Nota di contenuto

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Digital Government -- Construct Hunting in GovTech Research: An Exploratory Data Analysis -- Harmonization in eProcurement: Design of a holistic solution model for pre-award procedures -- Government as a Platform in Practice: Commonalities and Differences Across three European Countries -- The self-serving citizen as a co-producer in the digital public service delivery -- The digital cage dilemma - how street-level bureaucrats at public libraries are a key to digital inclusion -- Artificial Intelligence, Algorithms, and Automation -- Untangling the Relationship between Public Service Automation and No-Stop Government -- ChatGPT application vis-a-vis Open Government Data (OGD): Capabilities, Public Values, Issues and a Research Agenda -- The Human Likeness of Government Chatbots – an Empirical Study from Norwegian Municipalities -- Automatic Bill Recommendation for Statehouse Journalists -- Assessing Forgetfulness in Data Stream Learning – The Case of Hoeffding AnyTime Tree Algorithm -- Robot colleagues in local government: Empirical examples of employee experiences -- Using Artificial Intelligence in Parliament - The Hellenic Case. -An Ecosystem for deploying Artificial Intelligence in Public Administration -- Open Government and Open Data -- Towards High-Value Datasets determination for data-driven development: a systematic literature review -- Classification of Open Government Data Solutions' Help: A Novel Taxonomy and Cluster Analysis -- Verifying Open Data Portals Completeness in Compliance to a Grounding Framework -- An Extensive Methodology and Framework for Quality Assessment of DCAT-AP Datasets -- Drivers of Dissatisfaction with an Open Government Data Portal: A Critical Incident Technique Approach -- Smart Cities, Regions, and Societies -- Design Principles for developing Open Source Urbanism -- Traffic Flow Prediction with Swiss Open Data: A Deep Learning Approach -- A Systematic Literature Review on the Adoption of Edge Computing for Sustainable Development -- Governance Mechanism of Public-Private Partnerships for Promoting Smart City Performance: A Multi-Case Study in China -- Innovation and Transformation in Government -- Dynamic Capabilities and Digital Transformation in Public sector: Evidence from Brazilian case study -- The Vicious Cycle of Magical Thinking: How IT Governance Counteracts Digital Transformation -- The Maturity of Knowledge-based Management in Finnish Central-Government Organizations: The Need for Managing the Knowledge-based Management -- Affording and constraining digital transformation: The enactment of structural change in three Swedish government agencies -- The Evolution of Government Strategies from IT to Digitalization: A Comparative Study of Two Time Periods in Swedish Local Governments -- Exploring Digital Innovation Paths in Healthcare: the Case of a Large Swedish Healthcare Organization.

Sommario/riassunto

This book constitutes the proceedings of the 22nd IFIP WG 8.5 International Conference on Electronic Government, EGOV 2023, which took place in Budapest, Hungary, during September 5–7, 2023. The 28 full papers included in this book were carefully reviewed and selected from a total of 106 submissions. They were organized in topical sections as follows: Digital government; artificial intelligence, algorithms, and automation; open government and open data; smart cities, regions, and societies; innovation and transformation in government.