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of requirements engineering -- 4.2 Activities -- 4.3 Challenges and problems -- 4.4 Summary -- Further reading -- Exercises -- 5 Requirements elicitation -- 5.1 Process -- 5.2 Identification of the stakeholders -- 5.3 Techniques -- 5.3.1 Individuals -- 5.3.2 Groups of persons -- 5.3.3 Artefacts -- 5.4 Summary -- Further reading --Exercises -- 6 Requirements negotiation and prioritisation -- 6.1 Requirements negotiation -- 6.1.1 Negotiation process -- 6.1.2 Postures and strategies -- 6.2 Requirements prioritisation -- 6.2.1 Criteria and scales -- 6.2.2 Techniques -- 6.3 Summary -- Further reading -- Exercises -- 7 Writing in a natural language -- 7.1 Guidelines for writing -- 7.1.1 Issues to consider -- 7.1.2 Issues to avoid -- 7.2 Template for the requirements document -- 7.3 Ambiguity -- 7.4 Summary -- Further reading -- Exercises -- 8 Modelling -- 8.1 Definition of model -- 8.2 Model dimensions -- 8.3 Modelling ontology -- 8.3.1 System and model -- 8.3.2 Specification -- 8.3.3 Language -- 8.3.4 Mental models -- 8.3.5 Model of computation -- 8.3.6 Reverse engineering perspective -- 8.3.7 Analogies -- 8.4 Models for requirements -- 8.4.1 Domain models --8.4.2 Use case models -- 8.4.3 Class models -- 8.4.4 Sequence models -- 8.4.5 State models -- 8.4.6 Activity models -- 8.5 Summary -- Further reading -- Exercises -- Glossary -- References -- Index. This book focuses on various topics related to engineering and Sommario/riassunto management of requirements, in particular elicitation, negotiation, prioritisation, and documentation (whether with natural languages or with graphical models). The book provides methods and techniques that help to characterise, in a systematic manner, the requirements of the intended engineering system. It was written with the goal of being adopted as the main text for courses on requirements engineering, or as a strong reference to the topics of requirements in courses with a broader scope. It can also be used in vocational courses, for professionals interested in the software and information systems domain. Readers who have finished this book will be able to: establish and plan a requirements engineering process within the development of complex engineering systems; - define and identify the types of relevant requirements in engineering projects: - choose and apply the most appropriate techniques to elicit the requirements of a given system; - conduct and manage negotiation and prioritisation processes for the requirements of a given engineering system; document the requirements of the system under development, either in natural language or with graphical and formal models. Each chapter includes a set of exercises.