Record Nr. UNINA9910739470603321 **Titolo** Emotional engineering . Vol. 2 / / Shuichi Fukuda, editor Pubbl/distr/stampa London;; New York,: Springer, c2013 **ISBN** 1-4471-4984-X Edizione [1st ed. 2013.] Descrizione fisica 1 online resource (viii, 242 pages): illustrations (some color) Collana Springer Electronic Books--Engineering Altri autori (Persone) FukudaS <1943-> (Shuichi) Disciplina 004.019 620 620.0042 658.5 Soggetti Industrial design - Psychological aspects Engineering - Psychological aspects Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references. 1. Emotion and Satisficing Engineering -- 2. Emotion and Innovation --Nota di contenuto 3. Touch Feelings and Sensor for Measuring the Touch Feeling -- 4. Eliciting, Measuring and Predicting Affect via Physiological Measures for Emotional Design -- 5. Sensory Stimulation of Designers -- 6. FuzEmotion - A Backward Kansei Engineering Tool for Assessing and Confirming Gender Inclination of Modern Cellular Phones -- 7. Proemotion: A Tool to Tell Mobile Phone's Gender -- 8.Kansei Engineering: Methodology to the Project Oriented for the Customer --9.Kansei Engineering: Types of This Methodology -- 10.Interaction between Emotions and Mental Models in Engineering and Design Activities -- 11. Emotional Quality Inspection for Revealing Product Quality -- 12. Design Impression Analysis Based on Positioning and Coloring of Design Elements -- 13. Robust Design of Emotion for PET Bottle Shape Using Taguchi Method -- 14 Multisensory User Experience Design of Consumer Products. Sommario/riassunto In an age of increasing complexity, diversification and change, customers expect services that cater to their needs and to their tastes. Emotional Engineering vol 2. describes how their expectations can be satisfied and managed throughout the product life cycle, if producers

focus their attention more on emotion. Emotional engineering provides

the means to integrate products to create a new social framework and develops services beyond product realization to create of value across a full lifetime. 14 chapters cover a wide range of topics that can be applied to product, process and industry development, with special attention paid to the increasing importance of sensing in the age of extensive and frequent changes, including: • Multisensory stimulation and user experience • Physiological measurement • Tactile sensation • Emotional quality management • Mental model • Kansei engineering. Emotional Engineering vol 2 builds on Dr Fukuda's previous book, Emotional Engineering, and provides readers with a holistic view of its research and applications, enabling them to make strategic decisions on how they can go further beyond product realization. It is recommended for all pioneers in industry, academia and government, who are making tremendous efforts to work with their customers to create value.