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Sommario/riassunto	This book constitutes selected papers presented at the 16th International Conference on Service Science, ICSS 2023, held in Harbin, China, in May 2023. The 36 full papers and 2 short papers presented were thoroughly reviewed and selected from the 71 submissions. They are organized in the following topical sections: serverless edge

computing; edge services reliability; intelligent services; service application; knowledge-inspired service; service ecosystem; graph-based service optimization; AI-inspired service optimization.
