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Sommario/riassunto   This book constitutes the proceedings of the 12th International
Conference on Electronic Government and the Information Systems
Perspective, EGOVIS 2023, which took place in Penang, Malaysia, during
August 28-30, 2023. The 8 full papers presented together with 1 short
paper were carefully reviewed and selected from a total of 17
submissions. They were organized in topical sections as follows: e-
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