1. Record Nr. UNINA9910717370103321 Autore Goldzweig Caroline Lubick Titolo Systematic review: secure messaging between providers and patients, and patients' access to their own medical record: evidence on health outcomes, satisfaction, efficiency and attitudes //investigators. Caroline Lubick Goldzweig [and seven others] Pubbl/distr/stampa Washington, DC: .: Department of Veterans Affairs, Health Services Research & Development Service, , [2012] ©2012 Descrizione fisica 1 online resource (iii, 59 pages): illustrations Collana Evidence-based Synthesis Program Disciplina 651.504261 Soggetti Medical records - Management Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia "Evidence-based synthesis program." Note generali "July 2012." Includes bibliographical references. Nota di bibliografia As the Veterans Health Administration (VHA) expands the capabilities Sommario/riassunto of its personal health record system, My HealtheVet (MHV), and places greater emphasis on encouraging its use, it is interested in understanding how best to prioritize different functionalities and which of them will provide the greatest benefits to Veterans. This systematic review was designed to evaluate the literature surrounding secure messaging systems and electronic applications that give patients access to their own medical records, specifically investigating the outcomes, patient satisfaction, healthcare utilization and efficiency, and adherence. Additionally, the review examined studies that evaluated attitudes, particularly regarding patients having online access to their own medical information. The review distinguished between electronic systems that were "tethered" or tied to existing healthcare institution systems similar to how MHV is tethered to VHA's electronic health

record systems (EHR), versus those that were "stand-alone."