1. Record Nr. UNINA9910717345003321 Autore Totten Annette Marie Titolo Public presentation of health system or facility data about quality and safety: a systematic review / / Annette M. Totten [and four others] Pubbl/distr/stampa Washington, DC:,: Department of Veterans Affairs,, [2011] ©2011 Descrizione fisica 1 online resource (iv, 58 pages): illustrations Collana Evidence-based synthesis program Disciplina 362,10685 Soggetti Medical care - Quality control Patient satisfaction - United States Technical reports. Statistics. **United States** Lingua di pubblicazione Inglese **Formato** Materiale a stampa Monografia Livello bibliografico Note generali "Evidence-based synthesis program." "October 2011." Nota di bibliografia Includes bibliographical references. Sommario/riassunto The public presentation of quality and safety data is essential to the Department of Veterans Affairs (VA) commitment to transparency. By making data available VA hopes to engage veterans and families in care, promote informed choice, and stimulate performance improvement activities. The objectives of this project are: 1) to update a recent systematic review of the evidence that making performance data publically available leads to improvements in quality of care and safety; and 2) to summarize current research about patients' and families' use of performance data and how the presentation and distribution of these data could be designed to maximize their use by

veterans and family members.