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in global markets / / Hans Hedin, Irmeli Hirvensalo, Markko Vaarnas

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intelligence alliance -- Market intelligence in global organizations --Market intelligence: drivers and benefits -- Market intelligence in global organizations: survey findings in 2013 -- Roadmap to world class market intelligence -- Key success factors of world class market intelligence -- Intelligence scope: determining the purpose, target groups and focus areas of an intelligence program -- Intelligence process: turning random data into meaningful insight -- Intelligence deliverables: building a high-impact market intelligence product portfolio -- Intelligence tools : collecting, storing and disseminating intelligence -- Intelligence organization: the people and resources that generate the impact -- Intelligence culture : engaging the organization in market intelligence -- Market intelligence for key user groups --Market intelligence for current awareness across the organization --Market intelligence for strategic planning -- Market intelligence for marketing, sales and account management -- Market intelligence for innovation and product life cycle management -- Market intelligence for supply chain management -- Developing world class market intelligence programs -- Implementing market intelligence programs

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Sommario/riassunto	"This book provides a very useful and practical framework to guide the development of a Market Intelligence function that serves as a tool for competitive advantage. The use of multiple and diverse business cases helps readers to understand the implementation of key concepts and provides a set of practical lessons to facilitate this important journey for any organization."-Carlos Jose Fonseca, SVP/Group Head Global Marketing Strategy, Planning and Analytics, MasterCard "Forward looking market understanding is what any CEO needs for securing successful business today and i			
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