Record Nr. UNINA9910712096803321 **Titolo** Oversight of customer service at the Office of Workers' Compensation Programs: hearing before the Subcommittee on Government Management, Information, and Technology of the Committee on Government Reform, House of Representatives, One Hundred Sixth Congress, first session, May 18, 1999 Pubbl/distr/stampa Washington:,: U.S. Government Printing Office,, 2000 Descrizione fisica 1 online resource (iii, 364 pages): illustrations 368.4/1/00688 Disciplina Soggetti Workers' compensation - United States - Management Customer services - United States - Evaluation Customer services Customer services - Evaluation Workers' compensation - Management Legislative hearings. United States Officials and employees Services for **United States** Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia "Serial no. 106-87." Note generali Nota di bibliografia Includes bibliographical references.