

1. Record Nr.	UNINA9910705835103321
Autore	Alexander Anita
Titolo	Improving customer satisfaction in an R & D environment / / Anita Alexander, Y.H. Andrew Liou
Pubbl/distr/stampa	Cleveland, Ohio : , : National Aeronautics and Space Administration, Lewis Research Center, , August 1998
Descrizione fisica	1 online resource (13 pages) : illustrations
Collana	NASA/TM ; ; 1998-208494
Soggetti	Support systems Quality control Management systems Management planning
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	"August 1998." "Prepared for the Electrical Insulation and Dielectric Phenomena sponsored by the Institute of Electrical and Electronics Engineers, Atlanta, Georgia, October 25-28, 1998." "Performing organization: National Aeronautics and Space Administration, Lewis Research Center"--Report documentation page.
Nota di bibliografia	Includes bibliographical references (page 13).