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congressional requesters

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Nota di contenuto Background -- NWS and FAA officials agreed to improve services, but

this agreement is not fully defined -- NWS made progress in measuring center weather service unit performance but has not yet established performance baselines or reported on key measures -- NWS and FAA

have not fully addressed key challenges -- Conclusions --

Recommendations for executive action -- Agency comments and our evaluation -- Appendix I : Objectives, scope, and methodology -- Appendix II : Key FAA concerns and NWS steps to address them -- Appendix III : Comments from the Department of Commerce -- Appendix IV : GAO contact and staff acknowledgments -- Tables.