1. Record Nr. UNINA9910698864703321 Medicare [[electronic resource]]: callers can access 1-800-MEDICARE Titolo services, but responsibility within CMS for limited english proficiency plan unclear: report to the Chairman, Subcommittee on Health, Committee on Ways and Means, House of Representatives Pubbl/distr/stampa [Washington, D.C.]:,: U.S. Govt. Accountability Office,, [2008] Descrizione fisica iii, 58 pages : digital, PDF file Soggetti Medicare Minorities - Services for - United States - Evaluation Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Title from title screen (viewed on Apr. 29, 2009). "December 2008." "GAO-09-104." Includes bibliographical references. Nota di bibliografia Sommario/riassunto In this report, GAO describes (1) the extent to which access performance standards and targets have been met by the current contractor, (2) the efforts by CMS to provide LEP callers access to help line services and wait times experienced by these callers, and (3) CMS's oversight of callers' access to 1-800-MEDICARE and the information's accuracy.