

1. Record Nr.	UNINA9910691281903321
Titolo	Interim Report on Airline Customer Service Commitment [[electronic resource]]
Pubbl/distr/stampa	Washington, DC : , : Office of Inspector General, U.S. Dept. of Transportation, , [2000]
Disciplina	011.53 025.174 387.7 658.812
Soggetti	Air travel - United States Customer services - United States Airlines Customer services Government publications
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	"June 27, 2000." Title from title screen.
Sommario/riassunto	The Office of Inspector General of the U.S. Department of Transportation presents the full text of "Interim Report on Airline Customer Service Commitment," published June 2000. The report discusses customer service improvements among the airline industry in such areas as fare, delays and cancellations, ticket refunds, baggage delivery, bumped passengers, and customer complaints.

2. Record Nr.	UNINA9910698069803321
Autore	Klein Vladislav
Titolo	Aerodynamic parameters of an advanced fighter aircraft estimated from flight data [[electronic resource]] : preliminary results / / Vladislav Klein, Kevin P. Breneman, Thomas P. Ratvasky
Pubbl/distr/stampa	Hampton, Va. : , : National Aeronautics and Space Administration, Langley Research Center, , [1989]
Descrizione fisica	iv, 53 pages : digital, PDF file
Collana	NASA technical memorandum ; ; 101631
Altri autori (Persone)	BrenemanKevin P RatvaskyThomas P
Soggetti	Fighter planes Aerodynamic characteristics Aircraft instruments Aircraft maneuvers Fighter aircraft Flight tests Mathematical models Wind tunnel tests
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
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Note generali	Title from title screen (viewed Feb. 9, 2009) "July 1989."
Nota di bibliografia	Includes bibliographical references (page 11).