1. Record Nr. UNINA9910696827203321 Matos Grecia R (Grecia Rosalia), <1966-> Autore Effects of regulation and technology on end uses of nonfuel mineral Titolo commodities in the United States [[electronic resource] /] / by Grecia R. Matos Pubbl/distr/stampa Reston, Va.:,: U.S. Dept. of the Interior, U.S. Geological Survey,, 2007 Descrizione fisica iii, 15 pages : digital, PDF file Collana Scientific investigations report;; 2006-5194 Nonfuel minerals industry - United States Soggetti Nonfuel minerals industry - Law and legislation - United States Technology - Economic aspects - United States Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Title from PDF title screen (viewed on Apr. 4, 2007). Includes bibliographical references (pages 14-15). Nota di bibliografia

2. Record Nr. UNINA9910828389703321 Autore Enz Cathy A. <1956-, > Titolo Achieving success through innovation: cases and insights from the hospitality, travel, and tourism industry / / Cathy A. Enz [et al.]; edited by Glenn Withiam New York:,: Business Expert Press,, 2016 Pubbl/distr/stampa **ISBN** 1-63157-044-7 Edizione [First edition.] Descrizione fisica 1 online resource (x, 200 pages) Collana Service systems and innovations in business and society collection, , 2326-2699 647.94068 Disciplina Soggetti Hospitality industry - Management Tourism - Management Technological innovations Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Nota di bibliografia Includes bibliographical references and index. Nota di contenuto 1. The nature of innovation -- 2. Improving the customer experience -- 3. Better human resources for improved operations -- 4. Sustainability innovation -- 5. Applying technology for corporate success -- 6. Innovative restaurant concepts -- 7. Lodging concept innovation -- 8. Strategic intermediation -- 9. Achieving success through innovation -- About the authors -- Index. Sommario/riassunto This book investigates the genesis and success of innovation in the hospitality industry as detailed in over four dozen case studies. In many of the cases, the innovators themselves provide the insights into their innovative inspiration and the lessons learned from the way they brought their ideas to life. The cases include innovations for improved customer service, stronger human resources, and new food service and lodging concepts. While updated technology forms the basis for many of the innovations, some of the cases focus specifically on technology improvements, with a particular focus on the use of technology as a mediator in the service value chain. With the passage of several years, the book shares the outcome of the innovative concepts--most of which continue to operate. The lessons presented will provide you a valuable perspective on success through innovation, whether you are

operating in the hospitality industry or another business.