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Sommario/riassunto This report describes tools developed by the Agency for Healthcare

Research and Quality (AHRQ) that are currently available to help patients and their providers make better decisions. It suggests that a broader application of existing tools, as well as the development of similar tools for different areas of care, will improve the quality of care from the perspectives of patients, providers, and health plans. The tools described in this report include: patient questionnaires for prostate symptoms and visual function; a consumer survey (Consumer Assessment of Health Plans, or CAHPS); several publications on choosing health plans, obtaining quality care, avoiding medical errors,