Record Nr. UNINA9910693483003321 Autore MacLeod Norman <1954-> Titolo Crew resource management training: a competence-based approach for airline pilots / / Norman MacLeod Boca Raton:,: CRC Press,, 2021 Pubbl/distr/stampa **ISBN** 1-00-313883-7 1-003-13883-7 1-000-37666-4 1-000-37668-0 Edizione [First edition.] Descrizione fisica 1 online resource (327 pages): illustrations Advisory circular; ; AC no. 120-51E Collana Disciplina 387.740440683 Soggetti Air pilots - Training of Aeronautics, Commercial - Employees - Personnel management Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Title from PDF caption (viewed Feb 13, 2009). "1/22/04." AC 120-51D, dated 2/8/01, is cancelled. Nota di bibliografia Includes bibliographical references and index. Sommario/riassunto "The book provides a data-driven approach to real-world CRM applicable to commercial pilot performance. It addresses the shift to a systems-based resilience thinking that aims to understand how worker performance provides a buffer against failure. This book will be the first to bring these ideas together. Taking a competence-based approach offers a more coherent, relevant approach to CRM. The book presents relevant, real world examples of the concepts and outlines a change in thinking around pilot performance and interpretation of data that is overdue. Airlines, pilots, and aviation industry professionals will benefit from the insights into organizational design and alternative

approaches to training"--