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	Nota di contenuto	1 Agile in Organisations - What Is That? -- 2 Agile in ISO 9001 - How Does That Work? -- 3 Stumbling Blocks of Agile Practices - What to Watch out for? -- 4 Outlook – Agile as the New Normal?
	Sommario/riassunto	Do you ask yourself what this 'agility hype' is actually about and in what cases agility really creates benefits? Would you like to know how to make processes more agile? Do you fancy the idea of using agile methods but don't know how to explain it to your ISO 9001 auditor? This is the book you've been waiting for! Written from a quality management professional's point of view, it offers useful solutions and practical advice concerning the use of agile practices in ISO 9001-based quality management systems. Agility for organisations is defined and described in a structured way. It is shown in detail how agile practices can be integrated into a QM system while maintaining the ISO 9001 certification. You will find out what needs to be considered when

systemically incorporating agile practices, and how to balance the benefits and limitations of agility in organisations. Based on a qualitative, intersectoral research initiative, this book provides unique, state-of-the-art information and valid arguments for focused organisational development. It is intended for professionals such as quality managers, innovation managers, auditors of ISO management standards, organisational developers and managers who lead ISO 9001-certified companies.