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Sommario/riassunto

Danger in the Comfort Zone examines the phenomenon of the "entitlement" mentality in the American workforce -- people's preoccupation with their rewards rather than their responsibilities. Bardwick describes three basic mindsets and shows the effect of each on individuals and their organizations:* Entitlement -- people feel entitled to rewards and lethargic about having to earn them; motivation and job satisfaction are low* Fear -- people are paralyzed; the threat of layoffs makes them focus on protecting their jobs rather than doing them well* Earning -- people are energized by challenge; t
