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Autore	Kirkman Bradley Lane
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Altri autori (Persone)	LoweKevin B YoungDianne P
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Sommario/riassunto	Organizations often channel workflow around key business processes in order to enhance their productivity. Those that succeed are referred to as high-performance work organizations (HIPOs). Yet, little is known about the systems that drive high performance or even what defines a HIPO. This book, for both practicing managers and scholars, addresses that knowledge gap. It provides the field's and the authors' definitions of HIPOs, and it contains 168 annotations of recent and informative journal articles, books, and book chapters by those who have studied and worked with such organizations.