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Autore	Hunter Ian
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Sommario/riassunto	This specially commissioned report sets out a blueprint for the future of HR to enable you to deliver proven value to your Board, business and colleagues. In this ground-breaking report you will learn all about: how to free up HR to deliver; the role of the Business Partner; the role of the Shared Service Centre; the pros and cons of outsourcing HR; the critical factors to look for in a partner; the keys to securing the best agreement; techniques for leveraging technology.