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Titolo	Reinventing ITIL® and DevOps with Digital Transformation : Essential Guidance to Accelerate the Process // by Abhinav Krishna Kaiser
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ISBN	9781484290729 1484290720
Edizione	[2nd ed. 2023.]
Descrizione fisica	1 online resource (491 pages)
Disciplina	016.016
Soggetti	Application software Computer and Information Systems Applications
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	Part I: ITIL to DevOps -- Chapter 1: Introduction to DevOps -- Chapter 2: ITIL Basics -- Chapter 3: ITIL and DevOps: an Analysis -- Chapter 4: Integration: Alignment of Processes -- Chapter 5: Teams and Structures -- Chapter 6: Managing Configurations in a DevOps Project -- Chapter 7: Incident Management Adaptation -- Chapter 8: Problem Management Adaptation -- Chapter 9: Managing Changes in a DevOps Project -- Chapter 10: Release Management in DevOps -- Part II: DevOps to Digital Transformation -- Chapter 11: Digital Transformation: the Driver for Business Success -- Chapter 12: Digital Transformation Framework -- Chapter 13: People and Leadership -- Chapter 14: Techniques and Tools for Managing Digital Teams -- Chapter 15: Adopting a Product-Led Approach.
Sommario/riassunto	The second edition of this book has been fully updated to show how the DevOps way of working has continued to adapt to changing technologies. The ITIL processes which were an integral part of the DevOps world have been merged with the DevOps framework, reflecting the current emphasis on product models rather than viewing project and support models separately. This book starts with the basics of digital transformation before exploring how this works in practice: that is, people, processes and technology, and org structures. It delves into value streams that are the basis for ITIL and DevOps, highlighting the differences between the methods of the past and new

methodologies needed to ensure products to meet contemporary expectations. This updated edition includes new chapters that discuss digital transformation for business success, introduce the battle tank framework, leading people in the digital world, managing work in a remote working model, and the product-led transformation model. These new chapters provide the guidance necessary to move beyond DevOps into a holistic digital transformation exercise. The ideas, recommendations, and solutions you'll learn over the course of this book can be applied to develop solutions or create proposals for clients, and to deliver seamless services for DevOps projects. You will:

- Understand digital transformation
- Leverage the battle tank framework for digital transformation
- Gain insight into the confluence of DevOps and ITIL
- Adapt ITIL processes in DevOps projects
- Move organizations from a project to a product-led model
- Lead teams in a digital world
- Manage the work of remote teams.
