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	Nota di contenuto	Introduction and motivation for the topic -- Research design -- Environment -- Knowledge Base -- Design cycle and Operationalisation of Design Science Research -- Evaluation of the artefact -- Design guideline for the conceptualisation and implementation of an e-learning artefact for SAP S/4 HANA -- Conclusion.
	Sommario/riassunto	The objective of this study is to create a new e-learning artefact for SAP S/4 Hana training purposes. Based on Design Science Research, a new prototype of an e-learning artefact has been developed. The prototype is grounded on didactic and information systems theories, as well as models. The aim of this new prototype is to transfer knowledge of business processes with the new Enterprise Resource Planning (ERP) SAP S/4 HANA in an effective and efficient way. The study is validated through an experiment with a treatment and a control group. While the treatment group learns with the new e-learning artefact, the control group keeps with the existing conventional training. Results show that the treatment group have significantly less dropouts than the control group, and that the treatment group could also finalize the SAP S/4 Hana exercises in less time. This study shows also how companies can benefit significantly using the same approach through a set of guidelines. About the author Felix Garayo Maiztegui is working in the

area of Process Management. He has doctored at the University of Innsbruck. His main research focuses on Information Systems for ERP learning purposes.