

1. Record Nr.	UNINA9910674354403321
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Titolo	Design and evaluation of an e-learning artefact for the implementation of SAP S/4 Hana // Felix Garayo Maiztegui
Pubbl/distr/stampa	Wiesbaden, Germany : , : Springer Gabler, , [2023] ©2023
ISBN	9783658407315 9783658407308
Edizione	[1st ed. 2023.]
Descrizione fisica	1 online resource (194 pages)
Collana	Gabler Theses, , 2731-3239
Disciplina	657.028553
Soggetti	Business enterprises - Data processing Management information systems
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di contenuto	Introduction and motivation for the topic -- Research design -- Environment -- Knowledge Base -- Design cycle and Operationalisation of Design Science Research -- Evaluation of the artefact -- Design guideline for the conceptualisation and implementation of an e-learning artefact for SAP S/4 HANA -- Conclusion.
Sommario/riassunto	The objective of this study is to create a new e-learning artefact for SAP S/4 Hana training purposes. Based on Design Science Research, a new prototype of an e-learning artefact has been developed. The prototype is grounded on didactic and information systems theories, as well as models. The aim of this new prototype is to transfer knowledge of business processes with the new Enterprise Resource Planning (ERP) SAP S/4 HANA in an effective and efficient way. The study is validated through an experiment with a treatment and a control group. While the treatment group learns with the new e-learning artefact, the control group keeps with the existing conventional training. Results show that the treatment group have significantly less dropouts than the control group, and that the treatment group could also finalize the SAP S/4 Hana exercises in less time. This study shows also how companies can benefit significantly using the same approach through a set of guidelines. About the author Felix Garayo Maiztegui is working in the

area of Process Management. He has doctored at the University of Innsbruck. His main research focuses on Information Systems for ERP learning purposes.

2. Record Nr. UNINA9910144641003321

Titolo Filologia italiana

Pubbl/distr/stampa Pisa, : Istituti Editoriali e Poligrafici Internazionali, 2004-

ISSN 1825-1021

Descrizione fisica 1 online resource

Soggetti Italian philology
18.28 Italian language
18.29 Italian literature
Filologie
Italiaans
Periodicals.

Lingua di pubblicazione Italiano

Formato Materiale a stampa

Livello bibliografico Periodico