

1. Record Nr.	UNINA9910668543003321
Autore	Weitzel Sloan R
Titolo	Feedback that works [[electronic resource]] : how to build and deliver your message // Sloan R. Weitzel
Pubbl/distr/stampa	Greensboro, N.C., : Center for Creative Leadership, c2000
ISBN	1-118-12745-5 1-281-00114-7 9786611001148 1-118-12746-3 1-932973-05-2
Edizione	[1st edition]
Descrizione fisica	1 online resource (33 p.)
Collana	Ideas into action guidebooks CCL ; ; no. 405
Disciplina	658.31 658.3125
Soggetti	Supervision of employees Feedback (Psychology)
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references (p. 27).
Nota di contenuto	Title Page; Table of Contents; What Is Effective Feedback?; Ten Common Mistakes in Giving Feedback; Developing Effective Feedback Skills; Capture the Situation; Describe the Behavior; Deliver the Impact; Maintaining the Message; Putting It All Together; The Dozen Do's and Dont's of Effective Feedback; Words with Impact; Suggested Readings; Background; Key Point Summary; Lead Contributor
Sommario/riassunto	Whatever level you occupy in an organization, from line manager to senior executive to team leader, the skill of giving meaningful and effective feedback is an important component to helping other people develop and to getting the job done. Creating and delivering a specific message based on observed performance is key to effective feedback. Your feedback should enable the receiver to walk away understanding exactly what he or she did and what impact it had on you. When the result is this specific and this direct, there is a better chance that the person getting the feedback will be motivated

