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strategies: The hallmark of an effective manager; ONE Competitive marketing strategies in action; PART TWO Develop a competitive analysis; TWO External analysis: Understand the competitive world surrounding you; THREE Internal analysis: The central framework for implementing competitive marketing strategies; PART THREE Market intelligence and planning; FOUR Developing a marketing intelligence system: The underpinnings of your marketing strategy; FIVE Marketing research: The primary tool to stay in touch with customers and markets SIX Strategic marketing planning: Shaping your company's growth and prosperitySEVEN Developing the marketing plan: Initiating rock-solid action; PART FOUR Specific competitive strategies; EIGHT Market strategies: Applying resources for maximum impact; NINE

Product/service strategies: Your lifeline to growth and competitive advantage; TEN Pricing for profits: Strategies to maintain premium

prices and higher margins; ELEVEN Promotional strategies: Plan a total communications mix; TWELVE Supply chain strategies: A demanddriven

lifeline to your customers

THIRTEEN Maintaining a global perspective: Thinking like a

	strategistAPPENDIX Checklists for developing competitive strategies
Sommario/riassunto	Setting out the techniques on developing and applying competitive
	strategies, this edition is an all-in-one resource for analysing and
	planning competitive strategies in an increasingly hostile environment.