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| Nota di contenuto | Front Matter -- Copyright -- Contents -- Acknowledgments -- Introduction -- 1. AI to optimize the effectiveness and efficiency of public services -- 2. Policy entrepreneurs: Skills and resources to identify and exploit open policy windows -- 3. AI and information dissemination: Challenging citizens' access to relevant and reliable information -- 4. AI in public and private forms of surveillance: Challenging trust in the citizen-government relations -- 5. AI and the persuasion industry: Eroding the policy entrepreneurial resources and skills of citizens -- 6. AI and the weaponization of information: Hybrid threats against trust between citizens and democratic institutions -- 7. AI and civic tech: Engaging citizens in decision-making processes but not without risks -- Concluding remarks -- Index. |
| Sommario/riassunto | "This insightful book explores the citizen-government relation, as mediated through artificial intelligence (AI). Through a critical lens, Jérôme Duberry examines the role of AI in the relation and its implications for the quality of liberal democracy and the strength of civic capacity. In his analysis of AI, Duberry covers three key objectives: illustrating where and how AI is used in the context of citizen-government relations; highlighting the specific risks of using AI for |

citizen-government relations; and calling for a dedicated framework for assessing AI in these contexts. The author assesses the promises and pitfalls of AI at various levels of the citizen-government relation, including citizen participation, civic technology and political communication. Employing empirical findings from in-depth case studies and interviews with 40 experts in the field, the book stresses the burgeoning need for an innovative, human-centric management of AI in the citizen-government relation based on risk assessment that prioritises equality, freedom, human rights and popular sovereignty. Intervening at a key watershed in the history of digital politics, this timely book is key reading for researchers and scholars of political science and public policy, particularly those studying the digital landscape of contemporary policy and politics. It also offers significant empirical insights into the benefits and risks of AI for policymakers and civil servants working with new technologies"--
