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Nota di contenuto	Why do companies become similar, but performance is different?: Understanding of Corporate isomorphism through Self-determination -- A Study on the Customer Experience Management (CEM) by Applying Walk-through Audit (WtA); Focused on Hospitality Service Cases -- A Study on the Factors of Positive Psychological Capital on Organizational Citizenship Behavior: For Teachers of Infant Welfare Service Institutions -- The Effect of Self-Determination and Quality of VR-based Education in the Metaverse on Learner Satisfaction -- A Study on Industrial Artificial Intelligence-Based Edge Analysis for Machining Facilities -- AI Recruitment System Using EEG to Explore the Truth of Interviewers -- Development of ESG Evaluation Indicators from a Policy Perspective - Focusing on the Legislature -- A Study on the Analysis of Related Keywords on the Per-ception of Untact Coding Education in the post-COVID era Using Big data Analysis -- Relationship between Narcissism, Self-esteem and youth consumption Behavior.-The Effect of Transformational Leadership on the Volun-teer Members' Organizational Commitment in Non-profit Organizations: The Moderating Effect of Motives on Volunteering -- Analysis on the Life

Cycle of Soundtrack Content in K-pop - Data-driven on music platforms -- Method of Selecting the Optimal Location of Barrier-Free Bus Stops Using Clustering -- Common adverse events following COVID-19 vaccination in patients with type 2 diabetes -- Examining Participant's Perception of SPICE Factors of Metaverse MICE and Its Impact on Participant's Loyalty and Behavioral Intentions -- Kidult Marketing Reflecting the Characteristics of MZ Generation.

| Sommario/riassunto | This edited book presents scientific results of the 1st ACIS International Symposium on Emotional Artificial Intelligence & Metaverse (EAIM) which was held on August 4-6, 2022, in Danang, Vietnam. The aim of this symposium was to bring together researchers and scientists, businessmen and entrepreneurs, teachers, engineers, computer users, and students to discuss the numerous fields of computer science and to share their experiences and exchange new ideas and information in a meaningful way. All aspects (theory, applications, and tools) of emotional artificial intelligence and metaverse, the practical challenges encountered along the way, and the solutions adopted to solve them are all explored here in the results of the articles featured in this book. The symposium organizers selected the best papers from those papers accepted for presentation at the symposium. The papers were chosen based on review scores submitted by members of the program committee and underwentfurther rigorous rounds of review. From this second round of review, 15 of the symposium's most promising papers are then published in this Springer (SCI) book and not the symposium proceedings. We impatiently await the important contributions that we know these authors will bring to the field of emotional artificial intelligence and metaverse. |