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Autore	Johannsen Carl Gustav
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Nota di contenuto	Introduction -- Open library service in a broader perspective -- The development and history of open libraries -- Open library communities, users, and usage -- Critical success factors -- A step-by-step approach to implementation.
Sommario/riassunto	Staff-Less Libraries: Innovative Staff Design considers the challenges of this approach, its pros and cons, identifies international experiences, and discusses best practices. It presents a step-by-step approach to implementing a staffless library and/or services, and seeks to inspire professionals to share experiences and optimize their library. Staff-less public libraries, enabled by technological developments, represent a significant and innovative aspect of the development of public libraries. The concept radically enlarges the availability of user access to public libraries. Some Danish public library branches have, for example, increased their weekly opening hours from 20 to 80 hours per week. In Denmark, the concept has been quite successful, increasing the number of staff-less libraries from 81 public library units in 2011 to 260 in 2014. From a longer view, however, the staff-less library concept contributes to the modernization of public libraries by further opening the library. Many library professionals have been surprised by the near absence of vandalism through the staff-less opening hours.

According to the latest trend, the staffless library model is gradually moving from thinly populated rural areas and suburban neighborhoods to urban contexts. This book explores the concept, hence furthering the debate. Presents and considers the idea of staff-less libraries using evidence-based data Considers the challenges, pros, and cons of the staff-less library Identifies international experiences, best practices, and draws out a step-by-step approach to implementation
