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Titolo	Citizen Charter and Local Service Delivery in Bangladesh // by Pranab Kumar Panday, Shuvra Chowdhury
Pubbl/distr/stampa	Singapore : , : Springer Nature Singapore : , : Imprint : Palgrave Macmillan, , 2023
ISBN	9789819906741 9819906741
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Descrizione fisica	1 online resource (113 pages)
Disciplina	350
Soggetti	Political science Public administration Asia - Politics and government Political planning Political Science Public Administration Asian Politics Public Policy Public Sector Studies
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Chapter 1. Introduction -- Chapter 2: Theoretical and Conceptual Discussion -- Chapter 3: Service Delivery Process: An Analysis of the Content and Context -- Chapter 5: Evaluation of Local Service Delivery: Perceptions of the Service Recipients -- Chapter. 6: Conclusion.
Sommario/riassunto	This book illuminates the importance of the citizen charter (CC) in local service delivery in Bangladesh. It describes how CC was implemented into the service delivery process and its impact. In the 1970s, the transition from traditional public administration to new public management was inspired by globalization, the emergence of an information and technological society, and many economic theories, such as public choice, principal-agent theory, and transaction cost. The purpose of the government in a welfare state is to serve the citizens by

providing essential services. However, public service delivery in most developing nations is ineffective owing to corruption, waste of public funds, a lack of responsibility on the part of public employees, etc. In this context, CC emerged as a means of educating individuals on many elements of services, so they may hold service providers accountable. Thus, the issue of framing and implementation of CC has been put in place due to the persistent pressing of academicians, politicians, and practitioners advocating for better local service delivery. Pranab Kumar Panday, Ph.D., is Professor at the Department of Public Administration, University of Rajshahi, Bangladesh, and Adjunct Professor at Central Queensland University, Australia. He was Senior Fulbright Fellow at Cornell University in the USA in 2012. His main research areas include public policy, social movements, NGOs, social accountability, public sector management, governance, and gender studies. He is Author of thirteen books. His most recent book publications include Gender Responsive Budgeting in South Asia: Experience of Bangladeshi Local Governance, London, UK: Routledge (2021) (with M. Shuvra Chowdhury). Four dozens of his academic articles have appeared in recognized international journals. Shuvra Chowdhury, Ph.D., is Professor at the Department of Public Administration, University of Rajshahi, Bangladesh. Her main areas of academic interest include open data analysis, right to information, grievance redress management, public financial change management, and gender studies. She has published several books and journal articles from noted international publishing houses and journals.

2. Record Nr.	UNINA9910557722803321
Autore	Gabbar Hossam A
Titolo	Smart Energy, Plasma and Nuclear Systems
Pubbl/distr/stampa	Basel, Switzerland, : MDPI - Multidisciplinary Digital Publishing Institute, 2021
Descrizione fisica	1 online resource (106 p.)
Soggetti	Research & information: general Technology: general issues
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Sommario/riassunto	<p>The extended papers in this Special Issue cover the topics of smart energy, nuclear systems, and micro energy grids. In "Electrical Loads and Power Systems for the DEMO Nuclear Fusion Project" and "Energy Analysis for the Connection of the Nuclear Reactor DEMO to the European Electrical Grid", the authors introduce a European DEMO project. In "Comparison and Design of Resonant Network Considering the Characteristics of a Plasma Generator" the authors present a theoretical analysis and experimental study on the resonant network of the power conditioning system (PCS). In "Techno-Economic Evaluation of Interconnected Nuclear-Renewable Micro Hybrid Energy Systems with Combined Heat and Power", the authors conducted a sensitivity analysis to identify the impact of the different variables on the investigated systems. In "Fault Current Tracing and Identification via Machine Learning Considering Distributed Energy Resources in Distribution Networks", the authors propose a current tracing method to model the single distribution feeder as several independent parallel connected virtual lines, with the result of tracing the detailed contribution of different current sources to the power line current. From the five extended papers, we observe that the SEGE is actively engaged in smart grid and green energy techniques. We hope that the readers enjoy this Special Issue.</p>

