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Horizontal Escalator Dimensions -- 15.3 Vertical Escalator Dimensions -- 15.4 Dimensions of Moving Walkways -- 15.5 Staircase Dimensions -- 15.6 Building Door Types -- Part III People Flow Calculation Methods -- Chapter 16 Introduction -- Chapter 17 Elevator Traffic Calculation Methods -- 17.1 Elevator Performance Parameters -- 17.2 Elevator Handling Capacity Equation -- 17.3 Elevator Kinematics. 17.3.1 Elevator Rated Speed -- 17.3.2 Flight Time Calculation -- 17.4 Up-Peak Round Trip Time Equations -- 17.4.1 Uniform Passenger Arrivals -- 17.4.2 Poisson Arrival Process -- 17.4.3 Uniform Arrival Process for r-Floor Elevator Jumps -- 17.4.4 Poisson Arrival Process for r-Floor Elevator Jumps -- 17.4.5 Uniform Arrival Process for Elevator Jumps Between Floor Pairs -- 17.4.6 Poisson Arrival Process for Elevator Jumps Between Floor Pairs -- 17.4.7 A Generalized Round Trip Time Formula -- 17.5 Round Trip Time-Related Equations -- 17.5.1 Shuttle Elevators -- 17.5.2 Express Zones -- 17.5.3 Dynamic Zoning in Up-peak -- 17.5.4 Unsymmetric Elevator Groups -- 17.5.5 Multiple Entrance Floors -- 17.5.6 Two-Way Traffic -- 17.6 Multi-Car Traffic Analysis -- 17.6.1 Paternoster Performance -- 17.6.2 Double-Deck Performance -- 17.6.3 Number of MULTI Cabins and Shafts -- 17.7 Egress Time with Elevators -- Chapter 18 Passenger Service Level --18.1 Queuing Theoretical Approach -- 18.1.1 Waiting Times -- 18.1.2 Transit Times -- 18.1.3 Journey Time -- 18.2 Queuing at Hot Spots --Chapter 19 Pedestrian Traffic -- 19.1 People Flow Density -- 19.1.1 Level of Service -- 19.1.2 Human Body Size -- 19.1.3 Passenger Characteristics -- 19.1.4 Passenger Space Demand in Elevators -- 19.2 Escalator Handling Capacity -- 19.3 Handling Capacity of Moving Walkways -- 19.4 People Flow in Walkways -- 19.5 People Flow in Staircases -- 19.6 People Flow in Corridors and Doorways -- 19.7 Handling Capacities of Turnstiles and Ticket Counters -- 19.8 Number of Destination Operation Panels -- Part IV People Flow Simulation Methods -- Chapter 20 Introduction -- Chapter 21 Traffic Simulation Methods -- 21.1 Monte Carlo Simulation -- 21.2 Passenger Traffic Generation -- 21.3 Traffic Simulation of an Elevator Group -- 21.4 Building Traffic Simulation -- 21.5 People Flow Simulation. 21.5.1 Simulation Software Architecture -- 21.5.2 Passenger Routing Model -- Chapter 22 Simulation Procedure -- 22.1 Simulated Handling Capacity -- 22.2 Initial Transient -- 22.3 Stepwise or Ramp Arrival Profiles -- 22.4 Traffic Patterns -- 22.4.1 Introduction -- 22.4.2 Office Traffic Templates -- 22.4.3 Hotel Traffic Templates -- 22.4.4 Traffic Templates of Residential Buildings -- Chapter 23 Validation of Elevator Traffic Simulation Software -- 23.1 Introduction -- 23.2 Verification of Simulator Models -- 23.3 Validation of the Elevator Traffic Simulator --Chapter 24 Simulated Elevator Performance and Passenger Service Level -- 24.1 Introduction -- 24.2 Up-Peak Boosting -- 24.2.1 Traffic Boosting with Destination Control -- 24.2.2 Boosting with Double-Deck System -- 24.2.3 Effect of Elevator Group Size -- 24.3 Traffic Simulations with Diverse Control Systems -- 24.3.1 Simulation Setup for an Example Building -- 24.3.2 Conventional Control with Single-Car Elevator System -- 24.3.3 Destination Control with Single-Car Elevator System -- 24.3.4 Conventional Control Double-Deck System -- 24.3.5 Destination Control Double-Deck System -- 24.4 Comparison Handling Capacities -- 24.5 Service Time Distributions with Conventional System -- Part V People Flow Planning and Evacuation -- Chapter 25 Introduction -- Chapter 26 ISO 8100-32 -- 26.1 Background -- 26.2 Design Process -- 26.3 ISO Calculation Method -- 26.4 ISO Simulation Method -- 26.5 Selection of Rated Load Based on Mass -- 26.6 Selection of Rated Load Based on Area and Mass -- Chapter 27 Design Criteria -- 27.1 ISO 8100-32 Design Criteria -- 27.2 BCO Design

	Criteria for Offices 27.3 Other Design Criteria Chapter 28 Elevatoring Low- and Mid-Rise Buildings 28.1 Offices 28.2 Hotels 28.3 Residential Buildings 28.4 Hospitals 28.5 Parking Areas. Chapter 29 People Transportation in Commercial and Public Buildings.
Sommario/riassunto	"In this new book, vertical transportation devices will be described more from a software than a hardware perspective. The book will describe how to plan and design transportation systems to make passenger journeys pleasant and smooth in buildings. It illustrates measured passenger traffic profiles in different types of buildings and explains how elevator control systems and modern trends of building usage affect passenger service. Methods of measuring passenger journeys and utilization of this information in traffic planning are described. There are no simple equations to calculate passenger service levels. These are usually investigated and described by traffic simulation. Building traffic simulation includes modelling of building passenger traffic using agents, behavioural models and movement vertically and horizontally, and then modelling the impact of transportation equipment with their control systems. The book also provides a starting point for selection of proper transportation equipment for new buildings and for modernization or refurbishment, as well as utilizing simulated occupant evacuation times in elevator design. Energy consumption of transportation equipment will be briefly discussed"