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Sommario/riassunto	This text draws attention to the impact of flexible scheduling on managerial power and workplace control. When we understand paid work as a power relationship, the book argues, we see how the spread of precarious scheduling constitutes flexible despotism; a novel regime of control within the workplace. The author of the work believes that flexible despotism represents a new domain of inequality, in which the postindustrial working class increasingly suffers a scheduling nightmare. By investigating two of the largest retailers in the world, the book uncovers how control in the contemporary 'flexible firm' is achieved through the insidious combination of 'flexible discipline' and

'schedule gifts.'
