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Sommario/riassunto	Outsourcing is a major international phenomenon in business today. The areas of Information Technology and Management represent a unique case for outsourcing, both in terms of benefits and potential interorganizational problems. This completely revised edition presents the latest theory, research and practice in this fast changing field. With a range of case studies from outsourcing companies across the globe, the book offers a strong grounding in real-world industrial experience and keeps abreast of the most important developments in the field. The

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